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| Date: July 19, 2005 | # of pages including cover: 18 |
| To: United States Patent and Trademark Office Mail Stop Amendment | |
| Fax: (571) 273-8300 | |
| Phone: (703) 308-1202 | |
| From: Sanjeev Dhand | |
| Atty. Dkt. No.: K01-004 | |
| Message: US Patent Application No. 09/848,101 Attached please find: <ul style="list-style-type: none">• Amendment Transmittal (3 pgs.);• Amendment and Reply Under 37 CFR § 1.11 (12 pgs.);• Statement of Substance of Interview (2 pgs.);• Authorization to Charge Deposit Acct No. 50-1674 any fees due. | |

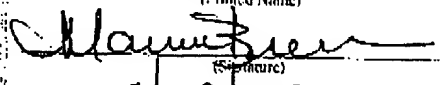
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Atty. Dkt. No. K01-004
(formerly 51051.000012)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Gruber et al.
Title: METHOD AND SYSTEM FOR
EFFICIENT COMMUNICATION
AND RELATIONSHIP
MANAGEMENT
Appl. No.: 09/848,101
Filing Date: 05/03/2001
Examiner: T. D. Nguyen
Art Unit: 3629

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| CERTIFICATE OF FACSIMILE TRANSMISSION | |
| I hereby certify that this paper is being facsimile transmitted to the United States Patent and Trademark Office, Alexandria, Virginia on the date below. | |
| Marissa Brennan | (Printed Name) |
|  | (Signature) |
| 7/19/05 | (Date of Deposit) |

AMENDMENT TRANSMITTAL

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- ☒ Small Entity status under 37 C.F.R. § 1.9 and § 1.27 has been established by a previous assertion of Small Entity status.
- ☒ The fee required for additional claims is calculated below:

| | Claims As Amended | | Previously Paid For | | Extra Claims Present | | Rate | | Additional Claims Fee |
|--|-------------------------|---|------------------------|---|----------------------------|---|----------|---|--------------------------|
| Total Claims: | 46 | - | 45 | = | 1 | x | \$50.00 | = | \$50.00 |
| Independent Claims: | 4 | - | 3 | = | 1 | x | \$200.00 | = | \$200.00 |
| First presentation of any Multiple Dependent Claims: + \$360.00 = \$0.00 | | | | | | | | | |
| CLAIMS FEE TOTAL = | | | | | | | | | \$250.00 |

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03 FC:2253 510.00 DA

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Atty. Dkt. No. K01-004
(formerly 51051.000012)

- ☒ Applicant hereby petitions for an extension of time under 37 C.F.R. §1.136(a) for the total number of months checked below:

| | | |
|--|------------|-----------|
| <input type="checkbox"/> Extension for response filed within the first month: | \$120.00 | \$0.00 |
| <input type="checkbox"/> Extension for response filed within the second month: | \$450.00 | \$0.00 |
| <input checked="" type="checkbox"/> Extension for response filed within the third month: | \$1,020.00 | \$1020.00 |
| <input type="checkbox"/> Extension for response filed within the fourth month: | \$1,590.00 | \$0.00 |
| <input type="checkbox"/> Extension for response filed within the fifth month: | \$2,160.00 | \$0.00 |
| EXTENSION FEE TOTAL: | | \$1020.00 |
| <input type="checkbox"/> Statutory Disclaimer Fee under 37 C.F.R. 1.20(d): | \$130.00 | \$0.00 |
| CLAIMS, EXTENSION AND DISCLAIMER FEE TOTAL: | | \$1270.00 |
| <input checked="" type="checkbox"/> Small Entity Fees Apply (subtract ½ of above): | | \$635.00 |
| TOTAL FEE: | | \$635.00 |

- ☒ Please charge Deposit Account No. 50-1674 in the amount of \$635.00.
- ☒ The Commissioner is hereby authorized to charge any additional fees which may be required regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to Deposit Account No. 50-1674. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 50-1674. If any extensions of time are needed for timely acceptance of papers submitted herewith, applicant hereby petitions for such extension under 37 C.F.R. §1.136 and authorizes payment of any such extensions fees to Deposit Account No. 50-1674.

Atty. Dkt. No. K01-004
(formerly 51051.000012)

Please direct all correspondence to the undersigned attorney or agent at the address indicated below.

Respectfully submitted,

Date July 18, 2005

By Sanjeev K. Dhand

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Sanjeev K. Dhand

Attorney for Applicant

Registration No. 51,182

JUL 19 2005

Atty. Dkt. No. K01-004
(formerly 51051.000012)**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Gruber et al.
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| CERTIFICATE OF FACSIMILE TRANSMISSION I hereby certify that this paper is being facsimile transmitted to the United States Patent and Trademark Office, Alexandria, Virginia on the date below. Marissa Beennan (Printed Name) [Signature] (Signature) 7/19/05 (Date of Deposit) |
|--|

AMENDMENT AND REPLY UNDER 37 CFR § 1.111

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This communication is responsive to the non-final Office Action dated February 4, 2005, concerning the above-referenced patent application.

Applicant has enclosed with this amendment a Petition for Extension of Time to make this response timely.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this document.

Remarks/Arguments begin on page 7 of this document.

Please amend the application as follows:

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01 FC:2202 25.00 DA
02 FC:2201 100.00 DA

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